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- 9. No Liability for Delays or Technical Problems Subject to any conditions and warranties implied by legislation and to the terms of the Client Agreement you have with us, CBCX MARKETS excludes liability for any delay, interruption or unavailability of the Website. You acknowledge that we operate an online dealing platform that could be subject to technical, or other, problems, the nature and duration of which may be beyond our control. Our Service also involves the use of intermediaries, suppliers who are outside our control.
- 10. Access to the Website CBCX MARKETS will use all reasonable efforts to provide access to the Website at all reasonable times, but cannot guarantee that such access will never be interrupted as a result of technical or other unforeseen problems, including, but not limited to, power failures (loadshedding, load reduction, (un)planned maintenance and the overloading of trip switches at power stations, causing connectivity issues.
- 11. Termination of Access to Website You may terminate your access to the Private Area of the Website at any time by giving us 48 hours written notice by email of your intention to change or terminate your username and password. In the event that you suspect that any person has gained access to your username and password without your authorisation, you should contact us immediately on the telephone number on this Website.
- 12. Account Records in the Private Area You should check the account records of your online CBCX MARKETS account carefully and promptly report to us as soon as you become aware of any payments that you think are errors or are payments that you did not authorise or you think were made by someone else without your permission.
- 13. Errors or Mistakes in the Private Area You must notify us promptly if you become aware that you have made a mistake while making a deposit or withdrawal ("Transactions") online or if you become aware of any delays or mistakes in processing your Transactions on the part of





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- 14. Indemnity by You You fully indemnify and hold harmless CBCX MARKETS and its officers, employees and agents in respect of any loss, damage, cost or expense which they may sustain or incur arising from or related to the improper use of the Website by you or your authorised representatives.
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- 16. Security CBCX MARKETS employs secure encryption technology, but cannot guarantee that the Website will always be free of viruses or bugs or that any communication between you and the Website is secure from interception by third parties.
- 17. Alterations to the Website CBCX MARKETS reserves the right to alter without notice the content, appearance and Services offered on the Website, provided always that, in the event of any inconsistency, the terms of the Client Agreement that you enter into with CBCX MARKETS shall prevail.
- 18. Privacy The privacy policy on the Website forms part of this agreement.
- 19. This website may be translated into other languages, in case of any inconsistency among the versions of different languages, the English version shall prevail.
- 20. Jurisdiction This agreement is governed by the laws of Samoa. You agree that any dispute, controversy or claim arising out of or relating to this agreement, or the breach, termination or invalidity thereof, which cannot be settled amicably shall be settled in accordance with the International Companies Act 1988 in effect. The arbitrator shall be one. The language to be used in the arbitral proceedings shall be English. The place of the arbitration shall be in Samoa. With respect to any Proceedings, each Party irrevocably waives any objection which it may have





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